



## Appliance Delivery Checklist

<p style="text-align: center;"><b>Before Leaving our Store</b></p> <p>Choose the correct color, gas/electric fuel &amp; model selection Verify dimensions - Will new unit fit in the intended area? Will it fit through all doorways? Check your home by "walking the path" of the delivery Width _____ Height _____ Depth _____ Verify that printed delivery information is accurate and complete (address, including unit #, multiple contact numbers - day &amp; evening, requested del date, special instructions) Your del date is _____ Haul Away One haul away can be ordered for each new appliance purchased. Ensure that the old unit to be hauled away is <u>disconnected &amp; empty</u> when the delivery crew arrives. We will also relocate an appliance to another room or floor so long as it can be done safely. Food items, articles and water in washing machines must be emptied prior to haul away. Door reversal (Additional Charge) must be ordered at time of appliance purchase. Did you order any install kits you require for washer/dryer, fridge, dishwasher. Hoses for washers.</p>	<p style="text-align: center;"><b>What you can expect from your Delivery</b></p> <p>Select a delivery date with maximum flexibility. Peterborough deliveries will in the AM between 9-12, out of town deliveries are in the afternoon between 12-5 (or until day is complete) Our drivers will call about 1/2hr ahead to ensure someone is there and to let you know they are on their way. If there is no answer they will not go and you will need to reschedule. Delivery agents are NOT carpenters, plumbers, gas fitters or electricians. All electrical outlets, water and gas shut off valves and cabinetry must be available and compliant at the time of delivery to complete any hook-ups (see specific product line check lists below) Delivery agents will test your appliance for proper operation and inspect for any viable damage. The agent will explain your options is=f damage is discovered or your unit is not working properly. An adults 18 years or older must be present at time of del Ensure that the delivery path is free of obstacles such as snow, ice, furniture and debris so that there is a clear path for the unit to be set in place. Includes unpack, removal of cardboard/packing materials and moving the existing unit to another location in home or just removal.( for free standing electric appliances) He delivery agent cannot remove their shoes (safety practices) but will take reasonable precautions to protect the floor. If the residence has an elevator, please ensure it is available for the delivery. The delivery agents will stack stackable washer and dryer units. Or place them on Pedestals if ordered. Please be sure to order your stacking kit at time of sale. <b>Please Note:</b> We are NOT responsible for damages such as ripping floors, damaging walls, door frames etc. If our delivery drivers do not feel they can get your appliance in or out safely it is up to their discretion. You can sign a waiver if you wish to go through with the delivery.</p>	<p style="text-align: center;"><b>Customer Service Numbers</b></p> <p><b>Whirlpool (Maytag)</b> 1-800-807-6777 <b>Mabe (GE)</b> 1-800-361-1100 <b>Samsung</b> 1-800-726-7864</p> <p style="text-align: center;"><b>Peterborough Appliances</b> (705)748-9781 (866)680-6220 Mon-Thur 9-6, Fri 9-7 Sat 9-5, Sun 11-5</p>
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### Basic Delivery and Hook-Up Preparation by Product Category

<p style="text-align: center;"><b>Refrigerators</b></p> <p>Existing appliance must be empty and disconnected A 110V grounded 3 prong plug must be within reach of the power cord Delivery agent will not install water lines for water and ice or icemakers.</p>	<p style="text-align: center;"><b>Washers</b></p> <p>Only new parts can be used; a new hose is required. Existing hoses will not be reused due to the risk of bursting and leaking Existing appliance must be disconnected &amp; empty with no standing water prior to delivery A 110V grounded 3 prong electrical outlet must be within reach of the power cord Water valves (hot &amp; cold hook-ups) should be corrosion free or the agent will not hook-up new ones The delivery includes removing shipping rods, connecting drain hose, levelling and plugging into an electrical socket</p>	<p style="text-align: center;"><b>Electric Ranges</b></p> <p>Delivery agent will only hook up dryers to a metal vent duct which must already be installed prior to the arrival of the delivery agents 240V electrical service is required to power units Delivery agents cannot direct wire electric ranges or dryers. An appropriate outlet must be available at time of delivery.</p> <p style="text-align: center;"><b>Approved Outlets</b></p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>Range</p> </div> <div style="text-align: center;">  <p>Dryer</p> </div> </div>	<p style="text-align: center;"><b>Gas Ranges/Dryers</b></p> <p>Delivery agents are not qualified to hook up gas appliances. See your sales person regarding gas installs in your area. A 110V grounded 3 prong electrical outlet must be within reach of the power cord.</p>	<p style="text-align: center;"><b>Dishwashers</b></p> <p>Delivery agents are not qualified to install dishwashers. See your sales person regarding dishwasher install in your area. Delivery agents will uncrate dishwasher if requested. It is recommended in order to inspect for concealed damage prior to installation.</p>	<p style="text-align: center;"><b>What Basic Delivery Includes</b></p> <p>All freestanding (does not include dishwashers, built-in cooktops, wall ovens, range hoods, OTR micros, etc) electric appliances will be uncrated, set in place, levelled and connected to an existing proper power source. If proper electrical outlets, water supply and shut off valves or venting sources are not available at time of delivery, a complete hook-up may not be possible. Gas product (ranges/dryers) installation, dishwasher and over-the-range microwave hook-up is not included. Please see your sales person about installation in your area. Stacking of washer/dryer units</p>
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